Democracy at stake?!

The role of media and libraries in a digitized world

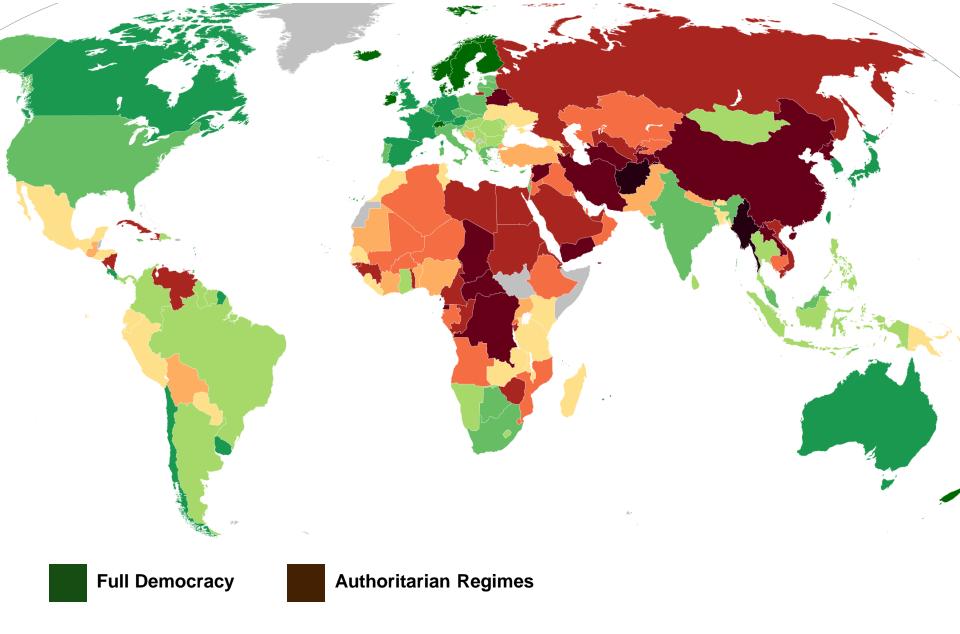
Anita **Eichinger**, Vienna City Library Wolfgang **Renner**, Wiener Zeitung

Vienna 09/06/2023









Source: Democracy Index; The Economist, 2022



In all our societies, authoritarian forces are increasingly gaining ground.

Facing both internal and external threats to liberal democracy.

How can we strengthen liberal democracies?

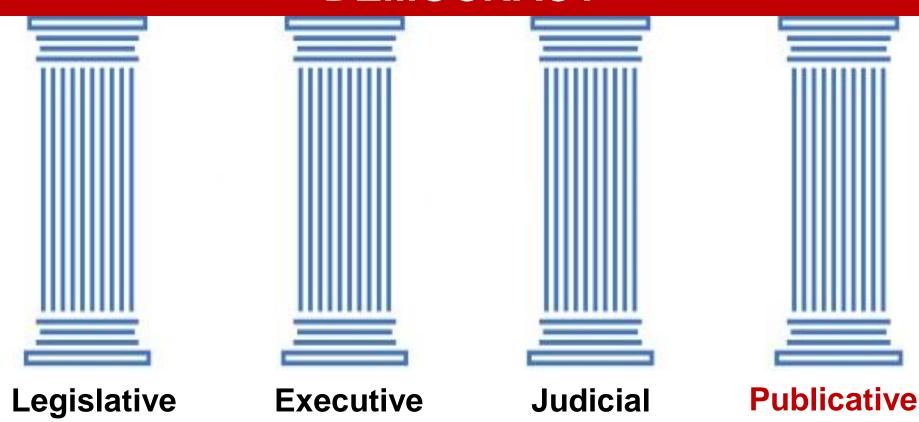


Libraries, Media & Digital Humanism





DEMOCRACY

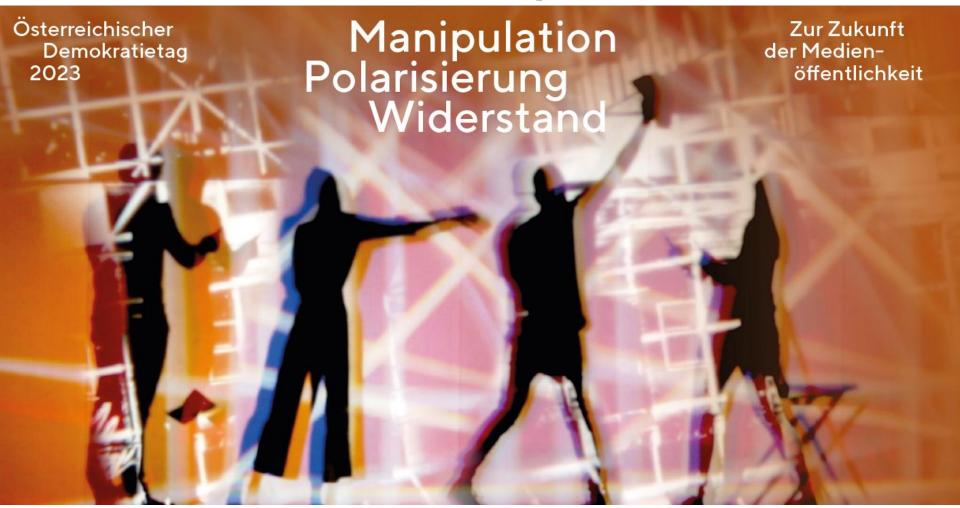


Source: Montesquieu, The Spirit of Laws, 1748



Media Dawn?

Manipulation. Polarization. Resistance. The future of the media public



Flood the zone with shit'

'The real opposition is the media.

And the way to deal with them
is to flood the zone with shit.'

Steve Bannon, 2018



What about Disinformation?



Flood the zone with shit' 2/2

In other words:

- Flood people with all kinds of nonsense, with absurd information that distorts facts and is inflammatory, but credible stuff for the uninformed.
- Until the audience no longer knows what the facts are, but also believes that in principle there are no verified facts at all. Or no truth at all.
- This is how serious media are bypassed and the disoriented public is introduced to a right-wing/outside parallel world.



Disinformation

Information that is deliberately false, misleading, or malicious and intend to deceive or harm.

Misinformation

Information whose false, misleading, or malicious nature is unknown to those spreading it.







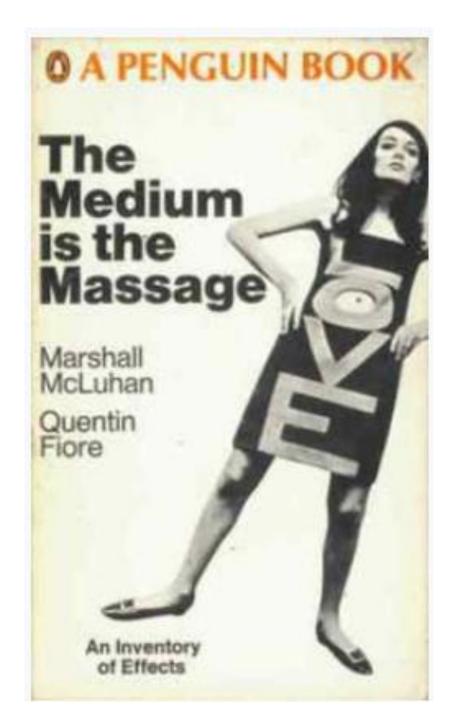




The Medium is the Massage

Marshall McLuhan 1967

Canadian philosopher media theorist



The Medium is the Massage

Marshall McLuhan, 1970

- Typographical error: 'Message' became 'massage'
- 'The medium is the massage' became a cliché ironically spoken, given new meaning
- Central argument, each medium "massages", influences human perceptual capacity in its own way.
- All media are the extension of certain human dispositions. The
 extension of a sense, changes the way we perceive the world.
- What about Social Media? What about AI?!?









Academic libraries

- A library can be defined as a collection of published information.
- Academic libraries are defined as that group of libraries which focus
 their holdings primarily on academic study and research. In addition to
 providing publications, especially scientific publications, for immediate
 use.
- Conduct research themselves and perform archiving tasks. Publication services such as document servers are also part of the range of tasks.
- Most academic libraries specialize in one or a few academic fields, for example, as a specialist library or to support the research and teaching of an associated or higher-level institution.
- What about Google? What about Al?!?







Model: VUCA

Description of the changes and characteristics of today's modern world.

- Volatility rapid, sweeping change
- Uncertainty difficult predictability
- Complexity many, unknown elements
- Ambiguity several interpretations plausible

There is not one right way, but many possible ways, as causal approaches do not longer work.



It's about the 'economy of attention'

- Described by Georg Franck in a book of the same name: 'The attention of other people is the most irresistible of all drugs.'
- Attention reference is more important than any other income form. That is why fame is above power, that is why wealth pales beside celebrity.



Case

What vision for new educational content is needed in view of the digital revolution through artificial intelligence?



Knowing when to turn off is the most important skill.

