



CAIML: AI Summer School 2023

Artificial Intelligence for Optimization

Lucas Kletzander, Nysret Musliu, Florian Mischek

Christian Doppler Laboratory for Artificial Intelligence and Optimization for Planning and Scheduling Institute of Logic and Computation, DBAI Faculty of Informatics, TU Wien





Outline

- Applications and optimization problems
- AI problem solving techniques
 - Solver-independent modelling
 - Constraint programming techniques
 - Structural decomposition methods
 - Metaheuristics
 - Hybrid techniques
- Machine learning and problem solving
 - Automated algorithm selection
 - Instance space analysis
 - Hyper-heuristics
- Case study: Test laboratory scheduling
- Conclusions

Problem Solving

Machine Learning

Knowledge Representation and Automated Reasoning Natural Language Processing

Computer Vision

Robotics

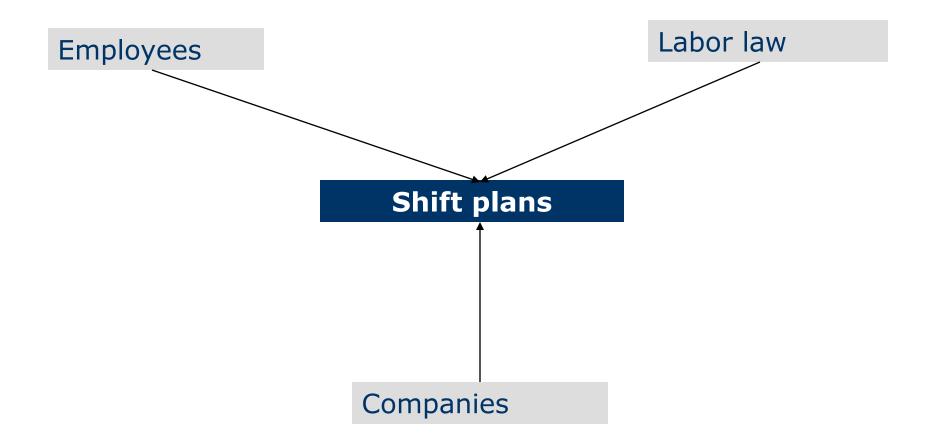
Investigated Applications in our Lab

Rotating Workforce Scheduling Shift Design Break Scheduling Nurse Rostering Torpedo Scheduling Electric Vehicle Charging Tourist Trip Planning Social Golfer Problem High School Timetabling Production Leveling Problem Parallel Machine Scheduling Industrial Oven Scheduling Physician Scheduling During a Pandemic

Unicost Set Covering (Hyper)tree Decomposition Graph Coloring Traveling Salesman Problem Vehicle Routing Sudoku Bus Driver Scheduling Test Laboratory Scheduling Artificial Teeth Production Scheduling Project Scheduling Paint Shop Scheduling Problem Curriculum-based Course Timetabling

- Work schedules influence the lives of employees
- Unsuitable timetable can have a tremendous negative impact on one's health, social life, and motivation at work
- Organizations in the commercial and public sector must meet their workforce requirements and ensure the quality of their services and operations

Employee Scheduling



Real world employee scheduling problems appear in many companies

Airports

Call centers

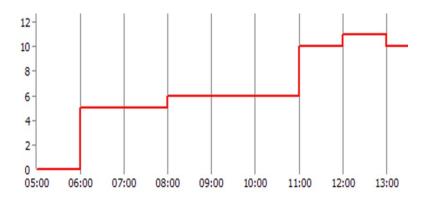
Air traffic control

Hospitals

Public transport

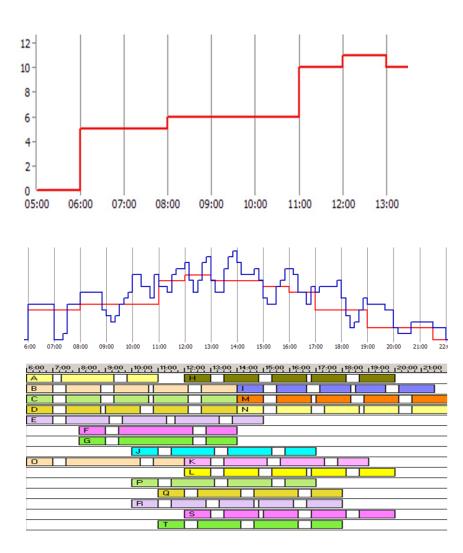
Production plants

Employee Scheduling Problems



Phase 1: Workforce requirements

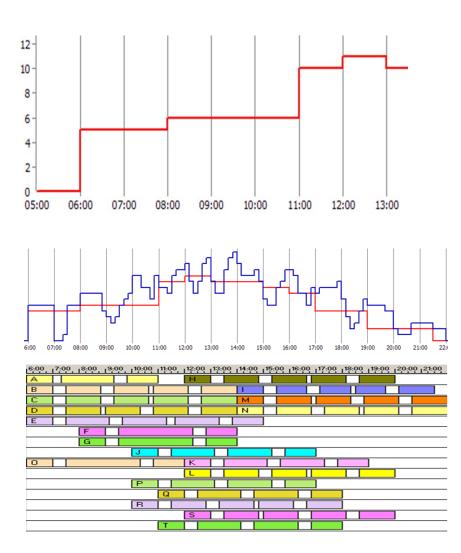
Employee Scheduling Problems



Phase 1: Workforce requirements

Phase 2: Shift Design/Break Scheduling

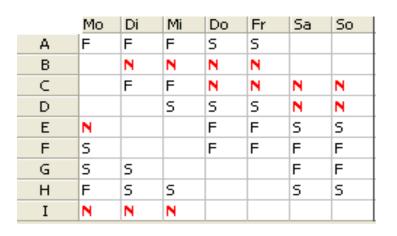
Employee Scheduling Problems



Phase 1: Workforce requirements

Phase 2: Shift Design/Break Scheduling

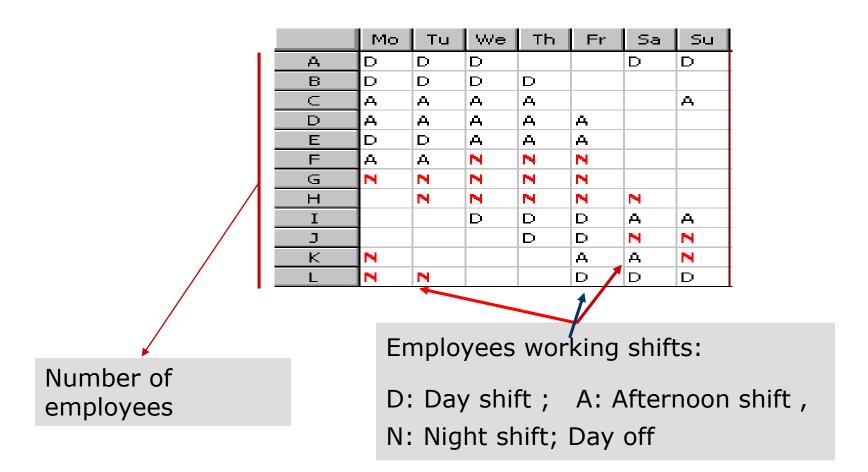
Phase 3: Assignment of shifts



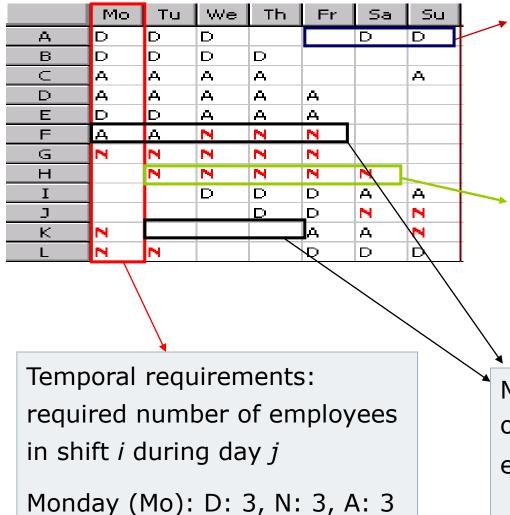
Selected papers: [3,4,11,12, 13]

Example: Rotating Workforce Scheduling

Length of schedule: If the schedule is cyclic the total length of a planning period will be: NumberOfEmployees*7



Constraints



Not allowed sequences of shifts:

N - D	
ND	
AD	
NA	
N - A	
A-D	

Maximum and minimum length of periods of successive shifts. e.g.: N: 2-5, D: 2-6

Maximum and minimum length of work days and days-off blocks e.g.: days-off block: 2-4 work block: 2-6 Find a cyclic schedule (assignment of shifts to employees) that satisfies the temporal requirement, and all other constraints

Possible soft constraints:

Optimization of free weekends (weekends off)

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Production Planning and Scheduling/Project Scheduling

- In these applications it is important to
 - Reduce resource consumption, including energy
 - Increase production efficiency

Project 1	
Job 1 (Tasks 1, 2, 3, 5)	S; E1, E2; TB5; EQ4 S; E1, E2
Job 2 (Task 4)	
Job 3 (Tasks 6, 7)	E3; TB1; EQ8, EQ9 E3
Project 2	
Job 4 (Tasks 8, 9, 10, 11)	S; E1, E4; TB1 S; E1, E4
Job 5 (Task 12)	E2; TB1 E2

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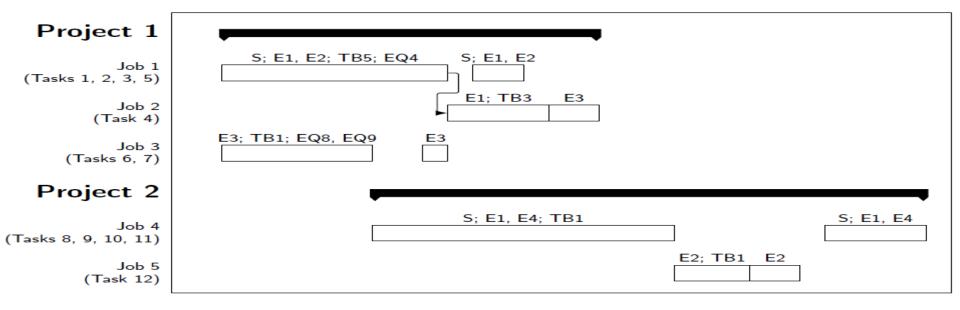
https://commons.wikimedia.org/wiki/File: MOS6581_chtaube061229.jpg, Christian Taube CC BY-SA 2.5



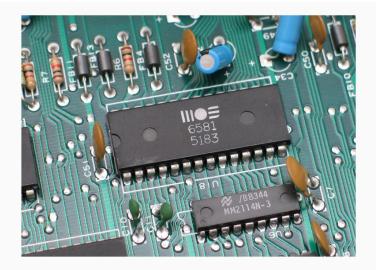
https://commons.wikimedia.org/wiki/File: Reflow_oven.jpg, Nelatan CC BY-SA 3.0

	R1	<i>R2</i>	<i>R3</i>	
1	A	A	С	
2	A	A	С	
3	A	С	С	
4	В	В	В	
5	В	В	В	

Test Laboratory Scheduling



Industrial Oven Scheduling



https://commons.wikimedia.org/wiki/File: MOS6581_chtaube061229.jpg, Christian Taube CC BY-SA 2.5



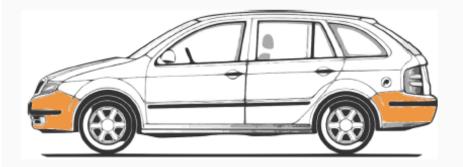
https://commons.wikimedia.org/wiki/File: Reflow_oven.jpg, Nelatan CC BY-SA 3.0

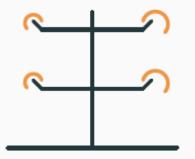
Task: Jobs need to be scheduled and batched efficiently for processing in ovens

Challenge: Many constraints and solution objectives need to be considered

Selected papers: [8]

Paint Shop Scheduling

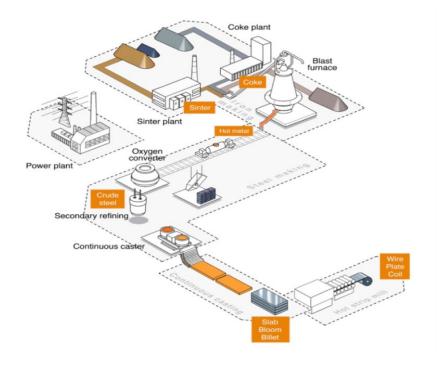


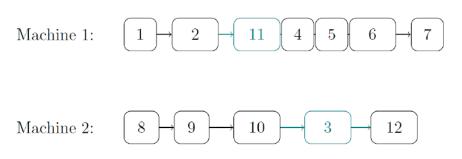


	R1	R 2	R3	
1	A	A	С	
2	A	A	С	
3	A	С	С	
4	В	В	В	
5	В	В	В	

Selected papers: [6,7]

Other real-world problems...





Parallel Machine Scheduling

Torpedo Scheduling, ACP Challenge, 2016

...

Selected papers: [9,10]

Time	Monday	Tuesday	Wednesday	Thursday
8:00-9:00	Math	Biology	Math	Math
9:00-10:00	Math	Chemistry	Biology	
10:00-11:00	Physics	Physics		

5 6	3			7				
6			1	9	5			
	9	8					6	
8				6				3
8 4 7			8		3			1
7				2				1 6
	6					2	8	
			4	1	9			5
				8			7	9

Week 1	Week 2	Week 3	Week 4	
6 10 12	8 4 6	1 4 2	6 5 14	8 14 13
13 3 4	12 3 7	11 6 15	2 10 7	1 6 3
15 5 1	10 11 5	7 13 9	4 9 11	15 10 9
11 14 7	13 15 2	12 8 5	3 15 8	12 2 11
8 9 2	9 14 1	14 10 3	12 1 13	547

Selected papers: [24, 25, 26]





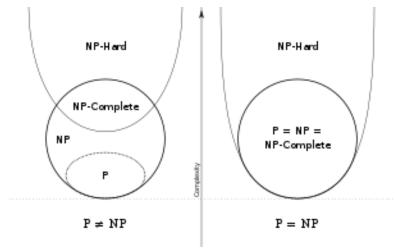
https://www.un.org/en/sustainable-development-goals

The General Obstacle

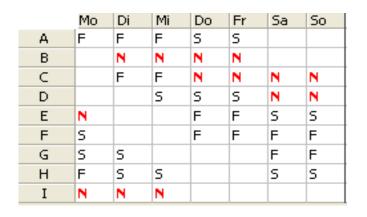
- NP-hard (intractable) problems
- No efficient algorithms could be found yet
- P problems can be solved efficiently (in polynomial time)
- P ≠ NP ? (Millennium Prize Problem)

Tremendous size of the search space of possible solutions

Example: 12 employees, 1 week, 4 shifts



https://en.wikipedia.org/wiki/NP-hardness



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AI problem solving techniques



New challenging problems provided by the industry

- Formal mathematical formulations
- Identification of related problems in the literature
- Complexity analysis
- General variants of problems
- New problem instances provided to the literature

- Modelling techniques
- AI/Optimization solving techniques
- Meta/Hyperheuristics
- Hybrid algorithms
- Algorithm selection and instance space analysis

Complete approaches

Constraint programming Answer set programming SAT/SMT Mathematical programming

Metaheuristic techniques

Tabu search Simulated annealing Evolutionary strategies Memetic algorithms

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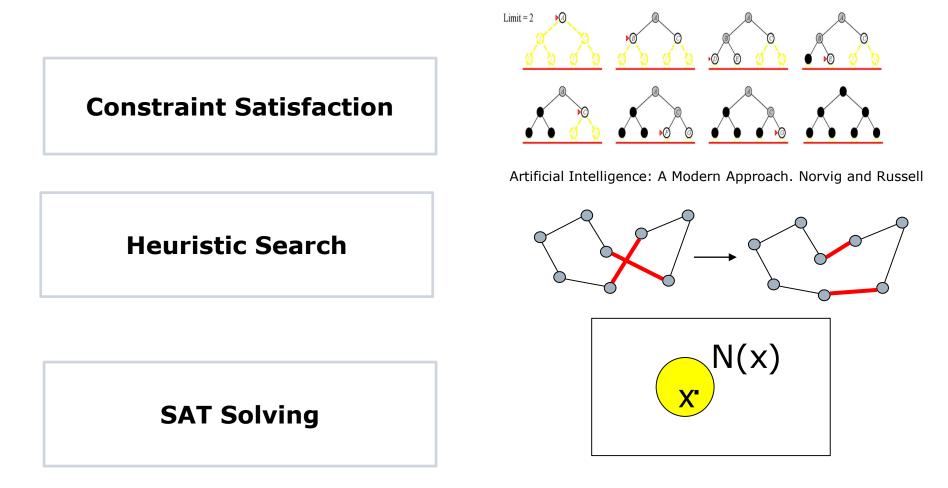
Hybrid methods

Large neighborhood search Hyper-heuristics Machine learning based approaches

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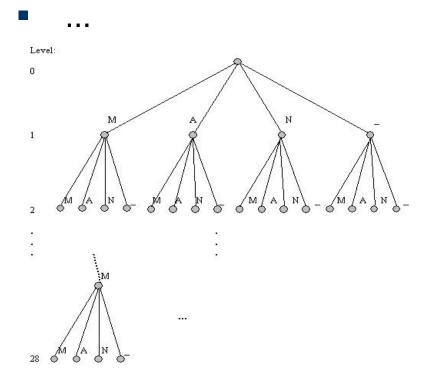
Automated Problem Solving: Techniques

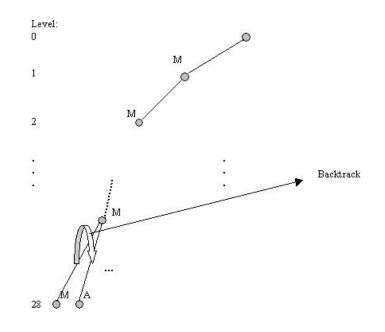


•••
$$F(x) = (x_{17} \lor \overline{x}_{37} \lor x_{73}) \land (\overline{x}_{11} \lor \overline{x}_{12}) \land \dots \land (\overline{x}_{2} \lor x_{43} \lor x_{22})$$

Constraint Programming Techniques

- Tree search
- Constraint propagation
- Forward checking
- Lazy clause generation
- Variable ordering heuristics





Modeling and solvers

- Constraint Programming
 - Solvers: OR-Tools, Chuffed, CP Optimizer...
 - The MiniZinc challenge: https://www.minizinc.org/challenge.html
- Mathematical Programming
 - Solvers: Gurobi, CPLEX...
- Answer Set Programming
 - Solvers: Potassco (the Potsdam Answer Set Solving Collection), DLV, ...
- SAT
 - Solvers: <u>http://www.satcompetition.org/</u>

In **five houses**, each with a different **color**, live 5 persons of different **nationalities**, each of whom prefer a different **brand of cigarette**, a different **drink**, and a different **pet**. Given the following facts, the question to answer is:

"Where does the zebra live, and in which house do they drink water?"

- The Englishman lives in the red house.
- The Spaniard owns the dog.
- The Norwegian lives in the first house on the left.
- Kools are smoked in the yellow house.

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- The Norwegian lives next to the blue house.
- The man who smokes Chesterfields lives in the house next to the man with the fox.
- The Winston smoker owns snails.
- The Lucky Strike smoker drinks orange juice.
- The Albanian drinks tea.
- The Japanese smokes Parliaments.
- Kools are smoked in the house next to the house where the horse is kept.
- Coffee is drunk in the green house.
- The Green house is immediately to the right (your right) of the ivory house.
- Milk is drunk in the middle house.

(Stuart Russell and Peter Norvig, Artificial Intelligence: A Modern Approach. 2nd Edition, Prentice Hall, 2003)

• Variables, Domains, Constraints

Possible formulation:

- Variables:
 - Color: Red(C1), Blue (C2), ...
 - Nationalities: Englishman (N1), Spaniard (N2), ...
 - Drinks: Tea (D1), ...
 - Brand of cigarette: Chesterfields (B1), Kools (B2), ...
 - Pet: Dog (P1), Fox(P2) ...
- Domain of variables:

{House1, House2, House3, House4, House5}

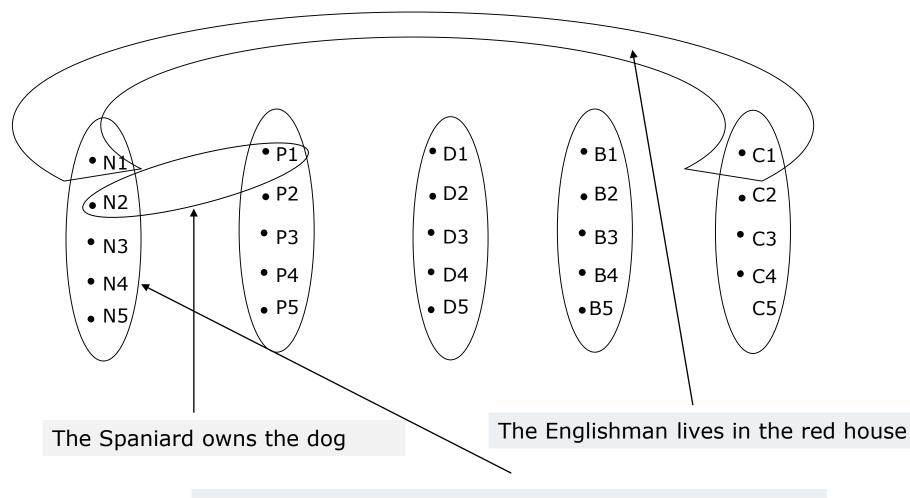
CP formulation

- Constraints:
 - The Englishman lives in the red house: N1=C1
 - The Spaniard owns the dog: N2=P1
 - • •

. . .

- The man who smokes Chesterfields lives in the house next to the man with the fox: |B1-P2|=1
- $N1 \neq N2$, $N1 \neq N3$, ... $N4 \neq N5$

The "Zebra Puzzle": Hypergraph representation



Two nationalities can not be assigned to the same house

Rotating workforce scheduling: A constraint model

$$\begin{split} \sum_{k \in 0}^{u_w} (T_{t(j+k)} = O) > 0, \quad j \in TT & (1) \\ \sum_{k \in 1}^{l_w} (T_{t(j+k)} = O) = 0, \quad j \in TT, T_j = O \land T_{t(j+1)} \neq O & (2) \\ \sum_{k \in 0}^{u_O} (T_{t(j+k)} \neq O) > 0, \quad j \in TT & (3) \\ \sum_{k \in 1}^{l_O} (T_{t(j+k)} \neq O) = 0, \quad j \in TT, T_j \neq O \land T_{t(j+1)} = O & (4) \\ \sum_{k \in 0}^{u_{sh}} (T_{t(j+k)} \neq sh) > 0, \quad j \in TT, sh \in \mathbf{A} & (5) \\ \sum_{k \in 1}^{l_{sh}} (T_{t(j+k)} \neq sh) = 0, \quad j \in TT, sh \in \mathbf{A}, T_j \neq sh \land T_{t(j+1)} = sh & (6) \\ T_j = sh_1 \to T_{t(j+1)} \neq sh_2, \quad j \in TT, (sh_1, sh_2) \in F_2 & (7) \\ T_j = sh_1 \land T_{t(j+1)} = O \to T_{t(j+2)} \neq sh_2, \quad j \in TT, (sh_1, sh_2) \in F_3 & (8) \\ \sum_{i \in 1..n} (S_{i,j} = sh) = R_{sh,j}, \quad j \in 1..w, sh \in \mathbf{A} & (9) \\ \end{split}$$

Selected papers: [11, 13]

Alternative model: global constraints for (9) and (10) $gcc_low_up([S_{i,j}|i \in 1..n], \mathbf{A}, [R_{sh,j}|sh \in \mathbf{A}], [R_{sh,j}|sh \in \mathbf{A}])$ (11) $gcc_low_up([S_{i,j}|i \in 1..n], \mathbf{A}^+, [R_{sh,j}|sh \in \mathbf{A}^+], [R_{sh,j}|sh \in \mathbf{A}^+])$ (12)

Example MIP: Parallel Machine Scheduling

minimise $Lex(\Sigma_{j \in J}(T_j), C_{max})$, subject to

 $\Sigma_{m \in M}(Y_{j,m}) = 1, \forall j \in J$

$$\Sigma_{i \in J_0, i \neq j}(X_{i,j,m}) = Y_{j,m}, \forall j \in J, m \in M$$

$$\Sigma_{j \in J_0, i \neq j}(X_{i,j,m}) = Y_{i,m}, \forall i \in J, m \in M$$

$$C_j \ge C_i + s_{i,j,m} + p_{j,m} + V \cdot (X_{i,j,m} - 1),$$

$$\forall i \in J_0, j \in J, m \in M$$

 $\Sigma_{j \in J}(X_{0,j,m}) \le 1, \forall m \in M$

$$\Sigma_{i \in J_{0}, j \in J, i \neq j}(s_{i,j,m} \cdot X_{i,j,m}) +$$

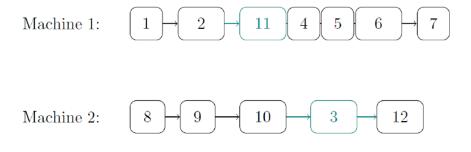
$$\Sigma_{i \in J}(p_{i,m} \cdot Y_{i,m} + s_{i,0,m} \cdot X_{i,0,m}) \leq C_{max},$$

$$\forall m \in M$$

$$T_j \ge C_j - d_j, \forall j \in J$$

Selected papers: [10]

 $T_j \ge 0, \forall j \in J$



MinZinc

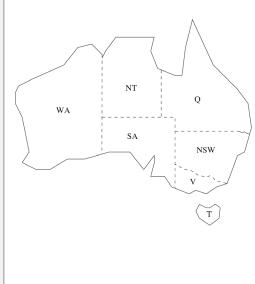
- Constraint modeling language
- Used for modeling constraint satisfaction/optimization problems
 - High-level
 - Solver-independent
 - Model is compiled into FlatZinc that is understood by a wide range of solvers (CP, MIP, ...)
- MiniZinc is developed at Monash University
- Free and open-source



Example

Listing 2.1.1: A MiniZinc model aust.mzn for colouring the states and territories in Australia

```
% Colouring Australia using nc colours
int: nc = 3;
var 1..nc: wa; var 1..nc: nt; var 1..nc: sa; var 1..nc: q;
var 1..nc: nsw; var 1..nc: v; var 1..nc: t;
constraint wa != nt;
constraint wa != sa;
constraint nt != sa;
constraint nt != q;
constraint sa != q;
constraint sa != nsw;
constraint sa != v;
constraint q != nsw;
constraint nsw != v;
solve satisfy;
output ["wa=\(wa)\t nt=\(nt)\t sa=\(sa)\n",
        "q=\(q)\t nsw=\(nsw)\t v=\(v)\n",
         "t=", show(t), "\n"];
```



MiniZinc Handbook. Peter J. Stuckey, Kim Marriot, Guido Tack: <u>https://www.minizinc.org/doc2.2.1/en/MiniZinc%20Handbook.pdf</u>

Structural decomposition methods

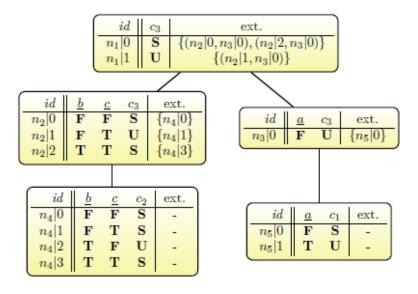
Structural decomposition methods: Tree decomposition

- Many NP-hard problems are known to become tractable for instances whose treewidth is bounded by some constant k
- A promising approach for solving problems using tree decompositions:

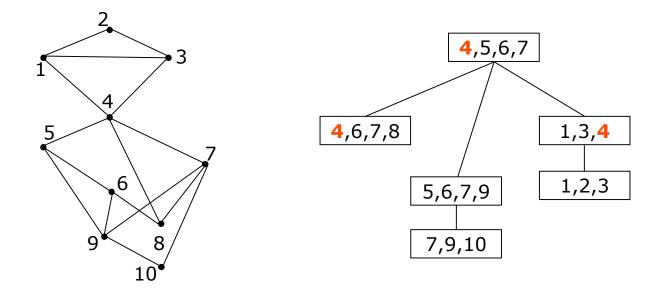
Compute a tree decomposition

 $n_1 : \{c_3\}$ $n_2 : \{\underline{b}, \underline{c}, c_3\}$ $n_3 : \{\underline{a}, c_3\}$ $n_4 : \{\underline{b}, \underline{c}, c_2\}$ $n_5 : \{\underline{a}, c_1\}$

Compute the solutions by a dynamic programming algorithm



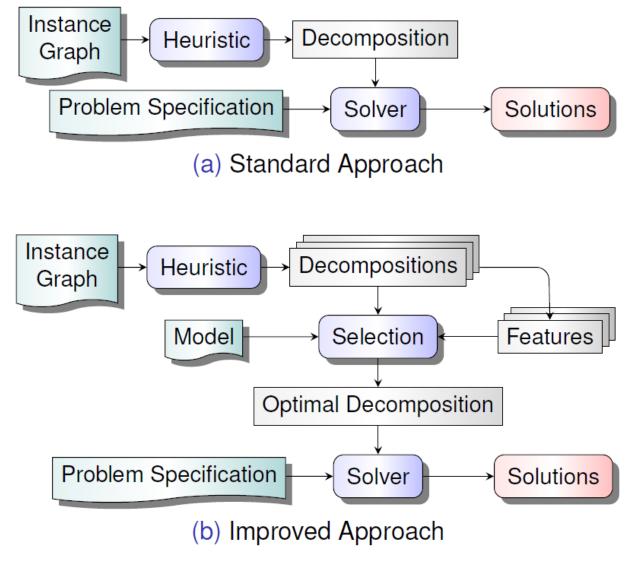
Tree decomposition of a graph



All pairs of connected vertices appear in some node of the tree Connectedness condition for *vertices*

Width: (number of vertices in the largest tree node) -1 = 3Treewidth: minimal width over all possible tree decompositions

Improving the efficiency via machine learning



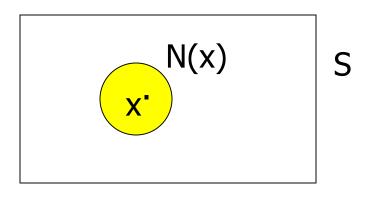
Selected reference [23]

Metaheuristics

Hybrid techniques

Local Search Techniques

Based on the neighbourhood of the current solution



- The solution is changed iteratively using neighbourhood relations (moves)
- Acceptable or optimal solutions are often reached

Local Search Techniques

- 1. Construct the initial solution s
- 2. Generate neighbourhood N(s) of solution s
- 3. Select from the neighbourhood the descendant of the current solution
- 4. Go to step 2

Advanced metaheuristic techniques

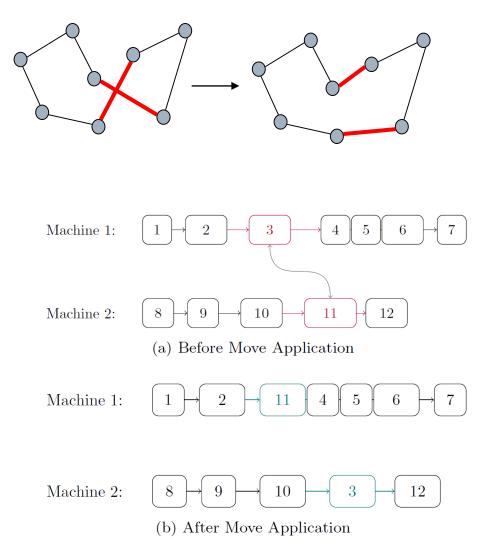
- Simulated Annealing
- Tabu Search
- Iterated Local Search

Metaheuristics include a mechanism to escape local optima

Neighborhoods

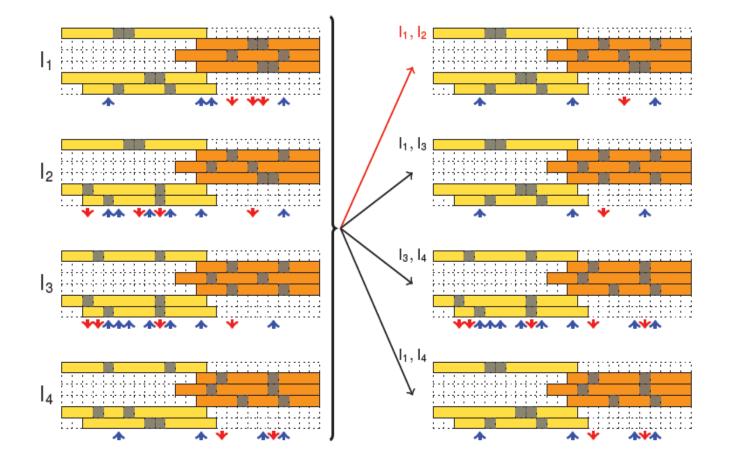
	Mon	Tue	Wed	Thu	Fri	Sat	Sun
A		D	D	A	D	D	
в		D	А	N	R	N	D
C	D		N	D	D	А	N
D	N				A		A
E	D	N	D			А	D
F	N	А	A	D	A		
G	D	D	А	А	N	N	
н				А	A	D	N
I	A	N					А
J	A	N	N	N			
К	N	А	N	D	N		
L	A	А	D	N	N		

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
A		D	D	А	D	D	
в		D	A	N	R	N	D
C	D		N	D	D	А	N
D	N				A		A
E	D	N	D			А	D
F	N	А	А	D	A		
G	D	D	А	А	N	N	
н				А	A	D	N
I	A	N					А
J	А	N	N	N			
К	N	A	N	D	N		
L	A	A	D	N	N		



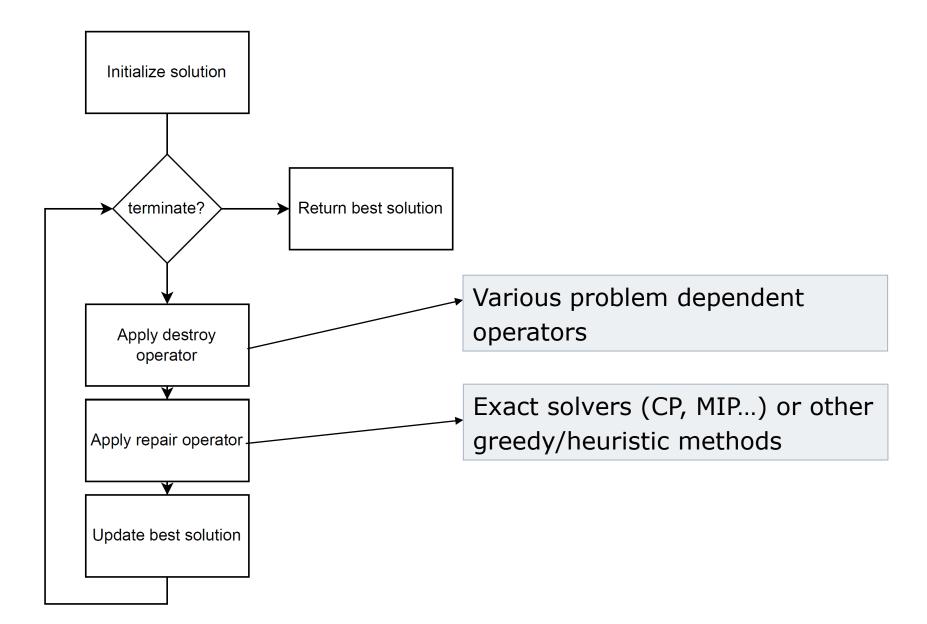
Selected papers: [10,14,3]

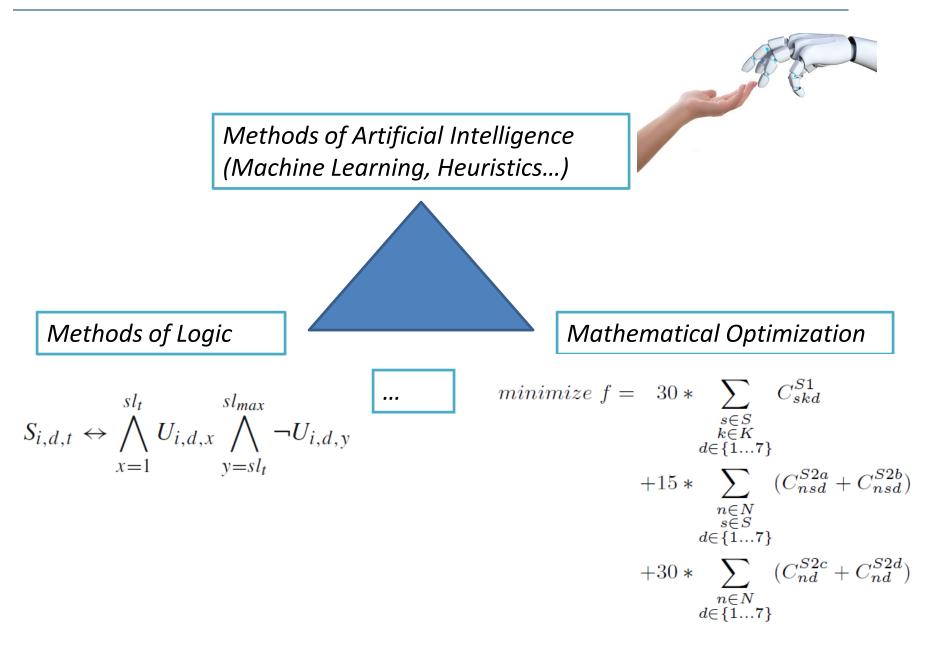
Memetic Algorithms: Crossover



Selected papers: [16]

Large neighborhood search





Automated algorithm selection

Instance space analysis

Hyper-heuristics

Case Study: Test Laboratory Scheduling

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Algorithm Selection - Motivation

Often, several search algorithms are available for solving a particular problem

No free lunch theorem

- "... for any algorithm, any elevated performance over one class of problems is offset by performance over another class"
- "... any two algorithms are equivalent when their performance is averaged across all possible problems"

Wolpert and Macready, "No free lunch theorems for optimization", 1997 Wolpert and Macready, "Coevolutionary free lunches", 2005

Algorithm Selection - Motivation

Often, several search algorithms are available for solving a particular problem

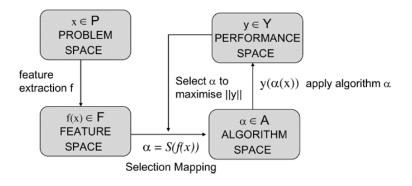
No free lunch theorem

- "... for any algorithm, any elevated performance over one class of problems is offset by performance over another class"
- "... any two algorithms are equivalent when their performance is averaged across all possible problems"

 \Rightarrow How to select the best algorithm for a specific problem instance?

Wolpert and Macready, "No free lunch theorems for optimization", 1997 Wolpert and Macready, "Coevolutionary free lunches", 2005

Algorithm Selection Problem, Rice (1976)



Rice, "The algorithm selection problem", 1976 Smith-Miles, "Cross-disciplinary perspectives on meta-learning for algorithm selection", 2009

Algorithm Selection Problem, Rice (1976)

Input:

- Problem space P that represents the set of instance of a problem class
- Feature space F that contains measurable characteristics of the instances generated by a computational feature extraction process applied to P
- Set of considered **algorithms** A for tackling the problem
- Performance space Y maps application of an algorithm on an instance to a set of performance metrics

Algorithm Selection Problem: For a given problem instance $x \in P$, with features $f(x) \in F$, find the selection mapping S(f(x)) into the algorithm space, such that the selected algorithm $\alpha \in A$ maximizes the performance mapping $y(\alpha(x)) \in Y$.

Varying demand for different shifts

Shift	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
D	1	1	1	1	1	1	1	
А	1	1	1	1	1	1	0	
Ν	1	1	1	1	1	1	1	

- 4 employees, cyclic schedule
- Regulations constraining shift assignments
- 5-7 days on work, 2-4 days off
- D: 2-5 days, A: 2-4 days, N: 2-3 days
- No D after A or N, no A after N

Problem space *P*:

- 20 initial real-life instances
- 2000 generated instances

Kletzander et al., "Exact methods for extended rotating workforce scheduling problems", 2019

Musliu, "Heuristic methods for automatic rotating workforce scheduling", 2006

Problem space *P*:

- 20 initial real-life instances
- 2000 generated instances

Algorithm space A:

- Constraint programming model:
 - MiniZinc modelling language
 - Lazy clause generation solver Chuffed
- Metaheuristic combining methods from:
 - Min-conflict heuristics
 - Tabu search
 - Random walk

Musliu, "Heuristic methods for automatic rotating workforce scheduling", $2006\,$

Kletzander et al., "Exact methods for extended rotating workforce scheduling problems", 2019

Performance space Y:

Satisfaction problem

Measure runtime to feasible solution (timeout 1000 seconds)

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Performance space Y:

- Satisfaction problem
- Measure runtime to feasible solution (timeout 1000 seconds)

Feature space F: How to get features from instance data?

- n employees
- Length of schedule w
- Set of work shifts $\mathbf{A} + \text{day off } O$, $\mathbf{A}^+ = \mathbf{A} \cup \{O\}$
- Temporal requirement matrix R
- Min and max work block length ℓ_w and u_w
- Min and max block lengths for shifts and days off ℓ_s and u_s (s ∈ A⁺)

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Set of forbidden sequences F

Direct Instance Features

Take instance data to directly use as features:

- Number of employees n
- Number of shifts m
- Minimum and maximum length of work blocks l_w and u_w as well as blocks off shift l_O and u_O.

- ▶ Minimum, maximum and average for each of the sets $\{\ell_s \mid s \in \mathbf{A}\}$ and $\{u_s \mid s \in \mathbf{A}\}$.
- Number of forbidden sequences *f*.

Advanced Instance Features

Compute features from relations, matrices, graphs, ...

- workFraction: Percentage of all days spent working
- shiftFraction: Distribution of requirements between shifts
- blockTightness: blockTightness = up low
- avgBlockLength: Lower and upper bound for the average block length
- shiftBlockTightness: Freedom in choosing block lengths for individual shift types
- shiftDayFactor: Regularity of shifts throughout the week
- dayFraction: Workload in relation to the number of employees for individual days
- dailyChange: Change in workload between consecutive days

Model Features

Run fast algorithm initializations, heuristics,

MiniZinc to FlatZinc conversion statistics

- Number of boolean and interger variables
- Number of boolean and integer constraints

Initialization in Chuffed:

Number of variables, propagators, SAT variables

- Number of binary, ternary, and long clauses
- Average length of long clauses

Algorithm Selection

Use any supervised machine learning approach of your choice:

- Bayesian Networks
- Decision Trees
- k-Nearest Neighbor
- Random Forests
- Multilayer Perceptrons
- Support Vector Machines
- Deep Neural Networks

Algorithm Selection and Analysis for RWS

- Method: Random Forests
- Chuffed vs. metaheuristic: accuracy 80%
- Predict timeout: accuracy 93%
- ► Feasible vs. infeasible: accuracy 98%
- Regression on magnitude of runtime: correlation 0.7 to 0.8

In this tutorial section: Decision between different algorithms

Other option: Selection / learning within algorithms

 Later in this tutorial: Learning to select algorithm components (hyper-heuristics)

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Example for tree search: Variable / value selection

Learning without Features

Finding adequate features is one of the main challenges in algorithm selection

 \Rightarrow What about algorithm selection without features?

- Recent research direction
- Directly use instance data as time series for Recurrent Neural Network (RNN)
- Application to online 1D bin packing

Alissa, Sim, and Hart, "Automated algorithm selection: from feature-based to feature-free approaches", 2023

Automated algorithm selection

Instance space analysis

Hyper-heuristics

Case Study: Test Laboratory Scheduling



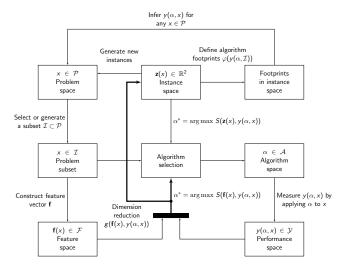
Instance Space Analysis - Motivation

How do we analyze which method works well on which instances? How do we evaluate a new method for our problem?

- Use benchmark instances
- Better in the average?
- Better in certain cases?
- Do the benchmark instances cover all interesting areas?

 \Rightarrow How to check instances and features to make sure that we can properly identify strengths and weaknesses of different algorithms?

Extending Rice's Framework, Smith-Miles et. al. (2014)



Smith-Miles et al., "Towards objective measures of algorithm performance across instance space", 2014

Extending Rice's Framework, Smith-Miles et. al. (2014)

Extensions to Rice's framework:

- Separation of Problem space P and available sub-space of instances I
- 2-dimensional instance space for visualization of instance and features distributions
- Selection mapping can either be computed from the feature space or from the instance space

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Performance can be visualized in the instance space and inferred for unseen instances

Instance Space Analysis

Goals:

- Visualize distribution and diversity of instances
- Assess adequacy of features
- Identify regions of strength footprints and weaknesses
- Infer where additional instances might be needed

Smith-Miles and Muñoz, "Instance Space Analysis for Algorithm Testing: Methodology and Software Tools", 2023

Instance Space Analysis

Goals:

- Visualize distribution and diversity of instances
- Assess adequacy of features
- Identify regions of strength footprints and weaknesses
- Infer where additional instances might be needed

Software Tool: MATILDA





https://matilda.unimelb.edu.au/ matilda/ https://github.com/andremun/ InstanceSpace

Smith-Miles and Muñoz, "Instance Space Analysis for Algorithm Testing: Methodology and Software Tools", 2023

Sub-space of instances /:

- 20 initial real-life instances
- 2000 generated instances

Kletzander et al., "Exact methods for extended rotating workforce scheduling problems", 2019

Musliu, "Heuristic methods for automatic rotating workforce scheduling", 2006

Sub-space of instances /:

- 20 initial real-life instances
- 2000 generated instances

Algorithm space A:

- 2 constraint programming models:
 - Model 2 extends model 1 by additional constraint to check sequences at the start of each block

Metaheuristic

Same performance space Y (runtime) and feature space F

Kletzander et al., "Exact methods for extended rotating workforce scheduling problems", 2019

Musliu, "Heuristic methods for automatic rotating workforce scheduling", 2006

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Original Projection

- Bound extreme outliers
- Normalization using Box-Cox and Z transformation
- Remove low diversity features
- Retain features with high correlation to performance
- Clustering

Kletzander, Musliu, and Smith-Miles, "Instance space analysis for a personnel scheduling problem", 2021

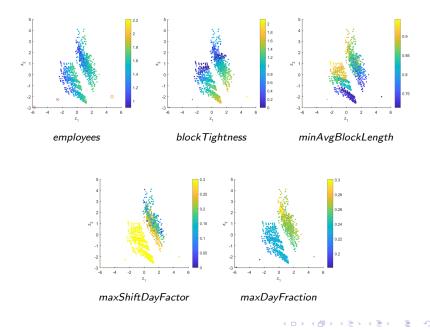
Original Projection

- Bound extreme outliers
- Normalization using Box-Cox and Z transformation
- Remove low diversity features
- Retain features with high correlation to performance
- Clustering

$$\begin{pmatrix} z_1 \\ z_2 \end{pmatrix} = \begin{pmatrix} -0.45 & -0.39 \\ 0.45 & 0.40 \\ 0.50 & 0.08 \\ -0.32 & 0.37 \\ 0.23 & -0.63 \end{pmatrix}^{\mathsf{T}} \cdot \begin{pmatrix} maxShiftDayFactor' \\ maxDayFraction' \\ employees' \\ minAvgBlockLength' \\ blockTightness' \end{pmatrix}$$

Kletzander, Musliu, and Smith-Miles, "Instance space analysis for a personnel scheduling problem", 2021

Original Feature Distribution



Original Feature Distribution

- Good visualization of feature distribution
- Most influential features:
 - Possible block length distributions (blockTightness, minAvgBlockLength)
 - Instance size (*employees*)
 - Distribution throughout the week (*maxShiftDayFactor*)

- Daily workload (maxDayFraction)
- 2 separated visible clusters
- Several real-life instances are outliers

Original Feature Distribution

- Good visualization of feature distribution
- Most influential features:
 - Possible block length distributions (blockTightness, minAvgBlockLength)
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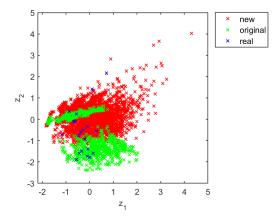
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- Daily workload (maxDayFraction)
- 2 separated visible clusters
- Several real-life instances are outliers

Analysis indicates more instances would be beneficial

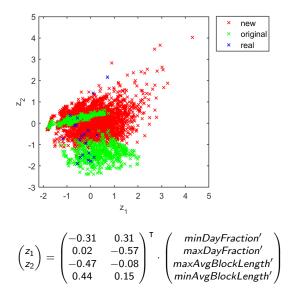
- Adapt instance generator
 - Cover gap
 - Include real-life instances
 - Increase number of employees
- Added 3480 new instances

Extended Instances



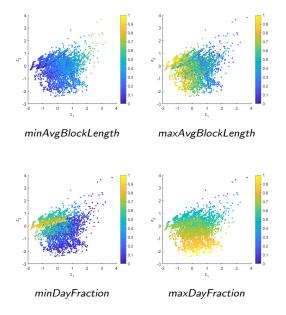
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Extended Instances



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Extended Instance Set - Feature Distribution



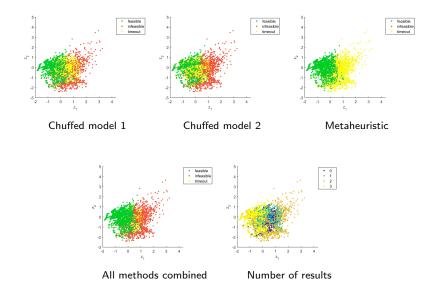
Extended Instance Set - Feature Distribution

► *z*₁: Axis for *avgBlockLength*

Low minimum and high maximum on the left

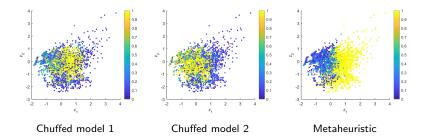
- High minimum and low maximum on the right
- z₂: Axis for dayFraction
 - Low minimum and high maximum on the bottom
 - High minimum and low maximum on the top
- Gap is closed and real-life instances are well covered

Algorithm Results - Feasibility



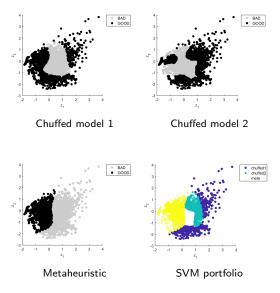
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Algorithm Results - Runtime



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Algorithm Results - Footprints



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Algorithm Results

Clearly visible boundaries between feasibility and infeasibility

- Due to bounds for number of blocks on z₁-axis
- Due to high demand fluctuations on z₂-axis
- Instances along this boundary are most difficult
- Strong and weak areas can be generalized to footprints
- Algorithm portfolio can be calculated from instance space
 - Recommended algorithm for each instance
 - Generalization to further areas can be attempted
 - Some areas might not have any well-performing algorithms → can be reported as hard to solve

 \Rightarrow Instance Space Analysis allows deep insights in algorithm behaviour and instance distribution

Automated algorithm selection

Instance space analysis

Hyper-heuristics CHeSC Reinforcement learning Real-world problem domains

Case Study: Test Laboratory Scheduling

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Example: CP

- Modern CP solvers internally employ heuristics
- Large Neighborhood Search (LNS): Repeatedly apply partial relaxation, then reconstruct

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- Modern CP solvers internally employ heuristics
- Large Neighborhood Search (LNS): Repeatedly apply partial relaxation, then reconstruct

Relaxation

Random x% of variables are relaxed

Propagation Guided Fix groups of dependent variables

Value Guided Relax variables with same value

Precedency based Assume values are start times, build partial random order

Example: CP

- Modern CP solvers internally employ heuristics
- Large Neighborhood Search (LNS): Repeatedly apply partial relaxation, then reconstruct

Relaxation

Random x% of variables are relaxed

Propagation Guided Fix groups of dependent variables

Value Guided Relax variables with same value

Precedency based Assume values are start times, build partial random order

Reconstruction

Limited backtracking search

Variable selection:

First Fail, Most Recent Conflict, Weighted Degree

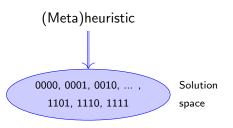
Value selection:

Min/max domain, random, value sticking,...

Thomas and Schaus, "Revisiting the Self-adaptive Large Neighborhood Search", 2018

(Meta)heuristic approach

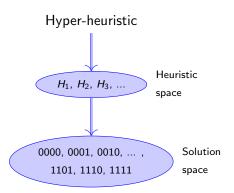
- Operates on set of (possible) solutions
- Implementation defines sample order



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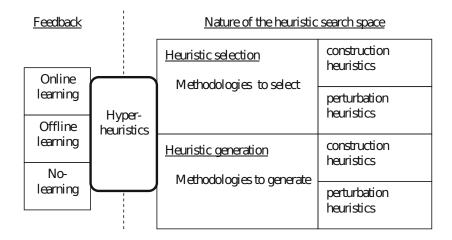
Hyper-heuristic approach

- Operates on set of (low-level) heuristics
 Complete algorithms
 Algorithmic
 - components
- Indirectly explore solution space via low-level heuristics



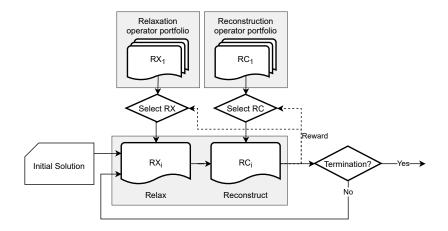
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Classification



Source: Burke et al., "A Classification of Hyper-Heuristic Approaches: Revisited", 2019

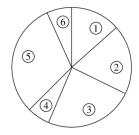
Example: CP - Adaptive Large Neighborhood Search



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Example: CP - Operator selection

- Assign weight to each operator
- Select relaxation and reconstruction operator based on current weight (Roulette Wheel Selection)

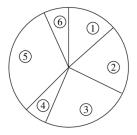


Laborie and Godard, "Self-adapting large neighborhood search: Application to single-mode scheduling problems", 2007

Thomas and Schaus, "Revisiting the Self-adaptive Large Neighborhood Search", 2018

Example: CP - Operator selection

- Assign weight to each operator
- Select relaxation and reconstruction operator based on current weight (Roulette Wheel Selection)



Update weights according to result:

weight_{t+1}(o) =
$$(1 - \alpha) * weight_t(o) + \alpha * \frac{\Delta c}{\Delta t}$$

Laborie and Godard, "Self-adapting large neighborhood search: Application to single-mode scheduling problems", 2007

Thomas and Schaus, "Revisiting the Self-adaptive Large Neighborhood Search", 2018

Example: CP - Results

Operator	% dax	Q 03	R 05	t09-4	t09-7	qwhopt-o18-h120-1	qwhopt-o30-h320-1	BP_100_4	BP_150_3	cap101	cap131	lench_7_1	lench_7_4	dr 22b	dır 25a	j 120_11_ 3	j120_7_10	k eA2 00	k d8150	म् रा 3	lat7
K Opt	10 30 70																				
Cost Impact	10 30 70																				
Sequential	10 30 70																				
Value Guided - Max Values	10 30 70																				
Value Guided - Min Groups	10 30 70																				
Precedency Based	10 30 70																				
Propagation Guided	10 30 70																				
Random	10 30 70																				
Value Guided - Random Groups	10 30 70																				
Reversed Propagation Guided	10 30 70																				
		VRF	WTW	Cuts	tock	Graph o	oloring	Lot s	izing	Ware	house	St	eel	Q	AP	RC	PSP	T	SP	Jobs	ihop

Fig. 1. Heat map of the relaxation operators selection for the Eval window approach

Cross-Domain Heuristic Search Challenge

- Proposed in 2011¹
- ▶ 6 problem domains:
 - Max-SAT, Bin Packing, Personnel Scheduling, Flow Shop, TSP, VRP



¹Ochoa et al., "HyFlex: A Benchmark Framework for Cross-Domain Heuristic Search", 2012 Cross-Domain Heuristic Search Challenge

- Proposed in 2011¹
- 6 problem domains:
 - Max-SAT, Bin Packing, Personnel Scheduling, Flow Shop, TSP, VRP
- Domain implementations and instance data hidden from hyper-heuristics



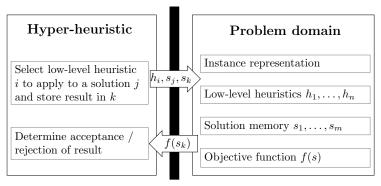
¹Ochoa et al., "HyFlex: A Benchmark Framework for Cross-Domain Heuristic Search", 2012 (□ > (Cross-Domain Heuristic Search Challenge

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- Domain implementations and instance data hidden from hyper-heuristics
- Introduced hyper-heuristic framework HyFlex



¹Ochoa et al., "HyFlex: A Benchmark Framework for Cross-Domain Heuristic Search", 2012

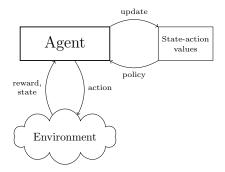
HyFlex



Domain barrier

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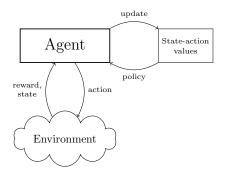
Reinforcement learning



Selected references [21, 22]

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Reinforcement learning



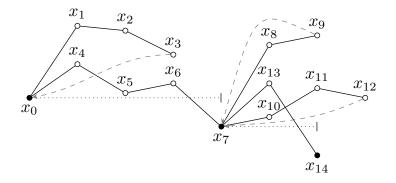
Natural fit

- Actions: low-level heuristics
- Reward: Function of objective value
- Different options for remaining components:
 - State representation
 - Decision policy
 - Update rule

RL - Solution chains

- Periodically reset solution, if no improvement found
- Balance long, expensive chains with short chains of limited reach

Best results following Luby's sequence



RL - State representation

Issue: Most interesting information is hidden

Intuition: Extract information from search history and trajectory of objective value

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RL - State representation

Issue: Most interesting information is hidden

- Intuition: Extract information from search history and trajectory of objective value
- Last heuristic
- Last heuristic type
- Last change sign
- Last change magnitude
- Chain progress
- Steps since last improvement magnitude

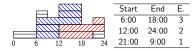
- Steps magnitude and time
- Objective relative to initial or best
- Relative number of improving / 0-cost heuristics
- Measures of recent heuristics

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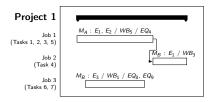
Problem-independent hyper-heuristics on new domains

Empl.	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	D	D	D	D	Ν	Ν	-
2	-	-	Α	А	Α	А	Ν
3	N	Ν	-	-	D	D	D
4	A	А	Ν	Ν	-	-	-

Rotating Workforce Schedule



Minimum Shift Design



Test Laboratory Scheduling



Bus Driver Scheduling

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Automated algorithm selection

Instance space analysis

Hyper-heuristics

Case Study: Test Laboratory Scheduling

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Test Laboratory Scheduling Problem (TLSP)

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Input

- Scheduling period
- Resources
- Projects and Tasks

Test Laboratory Scheduling Problem (TLSP)

Input

- Scheduling period
- Resources
- Projects and Tasks



Solution

 Grouping of tasks into jobs

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Test Laboratory Scheduling Problem (TLSP)

Input

- Scheduling period
- Resources
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Solution

- Grouping of tasks into jobs
- Assignment of
 - Execution mode,
 - Starting timeslot, and

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Resources

to each job

Test Laboratory Scheduling Problem (TLSP)

Input

- Scheduling period
- Resources
- Projects and Tasks



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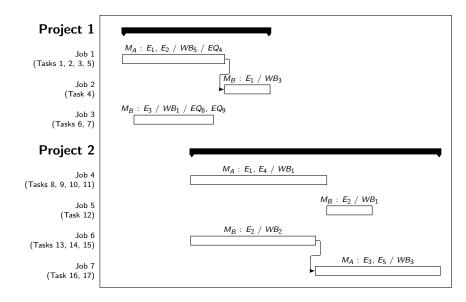
Resources

to each job

Subject to

- Constraints: Grouping restrictions, time windows, precedences, resource availability, ...
- Objectives: Number of jobs, project completion time, preferred resources, ...

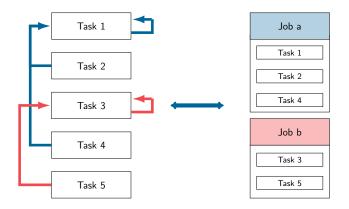
Example schedule



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Constraint Programming

Major challenge: Representing grouping Solution: Representative task for each job



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Constraint Programming: Example Constraints

Resource availability:

$$\mathsf{assigned}[\mathsf{repr}[t],r] = 1 \implies r \in \mathsf{available}_t^\mathcal{R}$$

 $orall t \in \mathsf{Tasks}, r \in \mathcal{R}$

Resource requirements:

$$\sum_{r \in \mathcal{R}} \operatorname{assigned}[t, r] = \begin{cases} \max_{t' \in \mathsf{Tasks:repr}[t']=t} \operatorname{demand}_{t'}^{\mathcal{R}} & \text{if } \operatorname{repr}[t]=t\\ 0 & \text{otherwise} \end{cases}$$
$$\forall t \in \mathsf{Tasks}$$

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Very Large Neighborhood Search

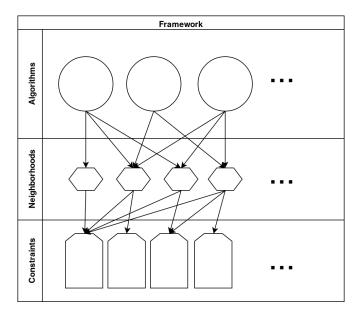
Repeatedly generate and solve simplified CP instances:

Only k projects can be scheduled, the rest of the schedule is fixed

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- Initially, k = 1, increases when stuck
- Tabu list
- Some scheduling-only steps, with fixed grouping

Meta-heuristics



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Meta-heuristics - Neighborhoods

Scheduling neighborhoods

- Timeslot change
- Mode change
- Single resource change
- JobOpt
 - Change all assignments of single job

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Meta-heuristics - Neighborhoods

Scheduling neighborhoods

- Timeslot change
- Mode change
- Single resource change
- JobOpt
 - Change all assignments of single job

Regrouping neighborhoods

- Transfer task between jobs
- Merge jobs
- Split jobs
 - Move subset of tasks to new job
 - Variant: Linear split

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Meta-heuristics - Algorithms

MinConflict Random job, best move in neighborhood for job

- Linear split required
- Hybridization with Random Walk (MC+RW)

Meta-heuristics - Algorithms

MinConflict Random job, best move in neighborhood for job

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Simulated Annealing Random move in neighborhood, accept using metropolis criterion

 Adapt cooling scheme to reach minimum temperature at time limit

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Meta-heuristics - Algorithms

MinConflict Random job, best move in neighborhood for job

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Simulated Annealing Random move in neighborhood, accept using metropolis criterion

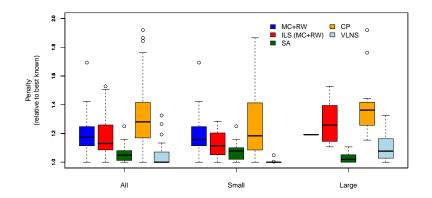
 Adapt cooling scheme to reach minimum temperature at time limit

Iterated Local Search Iterate cycles of search and perturbation

SA or MC+RW used as internal search heuristics

No improvement for SA

Experimental results



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Mutation

- Random move: Mode, time, resources, grouping
- Randomize jobs
- Random walk

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Mutation

- Random move: Mode, time, resources, grouping
- Randomize jobs
- Random walk

Ruin and recreate

- Delete and reschedule
- Delete and regroup

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Mutation

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Ruin and recreate

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Crossover

- Random projects
- Single point XO
- Two point XO

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- Single point XO
- Two point XO

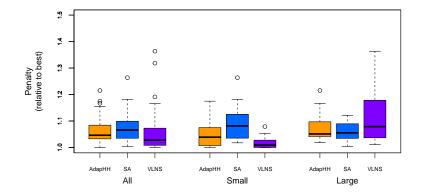
Local search

- HillClimbing
 - mode & time, resources, JobOpt, grouping
- MinConflict
 - mode & time, resources, JobOpt, grouping
- Stochastic hill climbing
 - all neighborhoods
 - high, medium, low T

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- Single project CP
- Job-wise greedy

Hyper-heuristics: Experimental results



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Conclusions

- Many optimization problems in industry are still solved manually
- AI and optimization offer tremendous potential for further improving solutions in these domains
- Success stories:
 - Test lab scheduling
 - Workforce scheduling
 - Machine scheduling
 - Oven scheduling
 - Sudoku
 - Educational timetabling, Sport timetabling
 - ...
- No free lunch
 - Combination of AI and optimization techniques is crucial

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