## Ethical AI Frameworks and their Limits

**Erich Prem** 







#### Exercises

- a. ChatGPT (hallucination)
- b. Bias (creditworthiness)
- c. Decision-making (trolley problem)
- d. Illegal texts (generative AI)
- e. Illegal images (image classification)
- f. Responsibility (model cards)

# A short introduction to ethics

Compassion is the basis of morality.

A. Schopenhauer

#### What should I do?

## Philosophy of morality

Morality is an informal public system applying to all rational persons, governing behaviour that affects others, and includes what are commonly known as the moral rules, ideals and virtues and has the lessening of evil and harm as its goal. (Bernard Gert)

<b>εθος</b> – custom (behaviour)	Some common virtues	Some common harms
	truthfulness	death
<b>ηθος</b> – character (attitude	courage	pain
towards behaviours)	honesty	disability
	impartiality	loss of freedom
descriptive, normative,	reliability	loss of pleasure
applied, metaethics		loss of rights
	Ideals: e.g., justice	

#### Types of ethics





#### Domain ethics and digital ethics

### **Computer ethics**

#### A separate field of ethics?

- Ubiquity of computer technology
- Open, malleable technology (J.H. Moor) vs. old ethical problems in new clothes (Deborah Johnson)?
- New aspects (e.g. internet, robotics, AI, data science)

Guidelines for programmers and IT-specialists	Safety	Cybercrime	IPR and ownership of software
Privacy and anonymity	Responsibility	Networks, virtual societies, globalisation	Technical dependability
Distribution fairness	Power, democracy, participation	Computers and education	Automation, labour, and work
Accessibility	Robot ethics	AI, algorithmic decision making	Autonomous systems

## Modelling people

Ethics is in origin the art of recommending to others the sacrifices required for cooperation with oneself.

B. Russel

### The modelling problem



Foto von joel herzog auf Unsplash

What changes if N=human, modelling people? Complexity limits our models in what we can know, predict, or control – and in some cases what we *should* do.



Observables of complex systems are a choice.



Photo: Life Ball, David LaChapelle

Our choices have epistemic and ethical consequences: What gets counted counts.

#### Decide on people

- Denying loan
- Losing a job
- Out secrets to family
- Increase insurance premium
- Objectify individuals as a mere category

#### Perpetuate trends

 Continue the past by taking decisions based on the past (e.g., admission)

#### Influence people

 Trigger behaviours such as voting, buying, spending, ...

AI may help to make existing ethical issues explicit. Addressing bias goes beyond just a 'correction' – it can be a response of society to change the future.

How data analytics and AI may impact on people's lives

#### How much should we know?

## Classification of human behaviour

camera

Computer Vision Lab

Support tools for toilet for people

Use of depth sensors instead of

TU Wien Institute of Visual Computing

with disabilities or dementia



Violations of privacy may cause

- Degradation (dignity)
- Potential to exploit

Not merely a legal issue, also an ethical concern about autonomy.

TU Wien Institute of Visual Computing Computer Vision Lab



https://www.framos.com/de/produkte-loesungen/3d-depth-sensing

## Should companies...

How?	<ul> <li>Build models of employees based on their medical records and digital traces to predict their level of absence from the firm or to offer gym classes?</li> </ul>
Benefit?	<ul> <li>Should we <i>monitor</i> what people watch on television to improve program planning and advertising?</li> <li>Should we <i>predict</i> a teenagers pregnancy to catch the</li> </ul>
Business?	<ul> <li>moment she starts buying new products and is a promising target for special offers?</li> <li>Should we <i>identify</i> homosexual couples to offer them special offers they might like for vacation?</li> </ul>
Value	<ul> <li>Should we equip a car with an electronic black box and tracker to offer reduced insurance premiums or disable cars to drive Saturday night?</li> </ul>

## Ethical issues of Al

The voice of reason is quiet.

S. Freud







## Ethical Issues of AI Systems

Safety

Fairness

Transparency



Privacy



Responsibility



Work

#### Privacy

How "sensitive" and problematic data is, depends on the context. Contexts changes over time while data may be persistent even when it becomes out of date or recognised as wrong.

Dating Health • treatment from • Grindr or Communication • joking online, Religion • minority group your doctor political Twitter traces • change in about the onset critique • a visit to government of Alzheimer • change of Kuwait or data flow to politics Egypt • death employer incarceration persecution • unemployment

https://commons.wikimedia.org/wiki/File:FlattenedRoundPills.jpg

By Kremlin.ru, CC BY 4.0, <u>https://commons.wikimedia.org/w/index.php?curid=115643698https://commons.wikimedia.org/wiki/File:Carmille.jpg</u> René Camille (1886 Tremolat – 1945 Dachau)

Data can become very dangerous.... ...when the context changes.

#### Which discrimination...is fair?



Moral, ethics, or politics?

#### Extending the past into the future

inductions: Model Past Action Future Mostly Engineers Choose Mostly male are mostly male men as engineers engineers engineers men

The ethics of anticipatory models or the right to a future

Moral, ethics, or politics?

## Trolley Problem and Autonomous Driving



Ethical problems of intervention in human decision-making (already for driver assistance systems)

- Limitation of autonomy (action)
- Creating machine autonomy?
- Business case?

Selected	Privacy issues and data leaks	Authorship, plagiarism	Work conditions, alienation
ethical issues of language models (ChatGPT)	Misinformation	Manipulation, deceit	Censorship
	Fairness and bias	Security	Power, democracy

## Exercises A (hallucination), D (illegal texts)

Content can be illegal or restricted for publication

- Publicly **denying the holocaust** or distributing Nazi symbols.
- Inciting terrorist acts, instructions for illegal actions, recruiting members for terrorist associations (online providers in the EU)
- Publishing a guide to the manufacture of **drugs** may be punishable as aiding the manufacture.
- Participation in a suicide
- **Child pornography** (note: pornography is not illegal): depicting sexual acts with children or their genitals (regardless of how they are generated!).
- Intellectual property (content, logos, software...)
- Personal rights (images)

Ethical Dilemma: Freedom of expression versus online hate speech Are private platforms public spaces?

- Should/must they protect freedom of speech, art, science?
- Regulate content through rules, standards, AI-based filters

State regulation as a measure against illegal content.

- Question of "disturbing" content such as false reports, strong opinion (so-called "harmful content")?
- Regulation often triggers the use of algorithmic methods for content moderation, usually not prescribed.
- Question of the objective of discourse
  - Counter examples: local media, professional forums (e.g. LinkedIn)
  - · Wiener Aktionismus / Viennese Actionism



AI-based discourse and content moderation

- AI-algorithms for the identification of *problematic* content
  - Many mistakes, simple approaches: difficult technical problem
  - Who has the right to define what should be deleted?
  - What rights should people have whose contributions are deleted?
  - Discourse power: platform collaborate with undemocratic states

#### Significant erroneous deletion

- little information about practice of deletion
- few options for appeal
- few pro-freedom regulations (i.e. "rights to publish").

#### Alternatives

- Education
- De-anonymisation
- Ombudsperson
- Effective recourse mechanisms

#### Omnia vincit amor

The externalisation of intention

- Art, pornography or medicine?
- Reducibility of pornography to nudity?
- Ouestion of images and intentions (not depicted).
- cf. debate about chat control in the EU: automatic scanning of communication for child pornography.



Michelangelo Merisi da Caravaggio 1602

https://de.wikipedia.org/wiki/Datei:Caravaggio\_-\_Cupid\_as\_Victor\_-\_Google\_Art\_Project.jpg

# Frameworks and principles

*Medicine rests upon four pillars – philosophy, astronomy, alchemy, and ethics.* 

Paracelsus

## Ethical principles: principlism

#### Belmont report (April 18, 1979)

https://www.hhs.gov/ohrp/regulations-and-policy/belmont-report/read-the-belmont-report/index.html

Principle	Example application
Respect for persons	Informed consent
Beneficience	Weighing risks and benefits
Justice	Selection of test subjects



#### Research ethics: origin in medical ethics

Hippocratic oath of ethics, traditionally by physicians – still relevant practice (today Declaration of Geneva)

Promise to uphold ethical standards specific to medical practice, e.g.,

- Confidentiality

- Non-maleficience ("First do no harm")

AS A MEMBER OF THE MEDICAL PROFESSION:
I SOLEMNLY PLEDGE to dedicate my life to the service of humanity;
THE HEALTH AND WELL-BEING OF MY PATIENT will be my first
consideration;
I WILL RESPECT the autonomy and dignity of my patient;
I WILL MAINTAIN the utmost respect for human life;
I WILL NOT PERMIT considerations of age, disease or disability, creed,
ethnic origin, gender, nationality, political affiliation, race, sexual
orientation, social standing or any other factor to intervene between my
duty and my patient;
I WILL RESPECT the secrets that are confided in me, even after the patient
has died;
I WILL PRACTISE my profession with conscience and dignity and in
accordance with good medical practice;
I WILL FOSTER the honour and noble traditions of the medical profession;
I WILL GIVE to my teachers, colleagues, and students the respect and
gratitude that is their due;
I WILL SHARE my medical knowledge for the benefit of the patient and the
advancement of healthcare;
I WILL ATTEND TO my own health, well-being, and abilities in order to
provide care of the highest standard;
I WILL NOT USE my medical knowledge to violate human rights and civil
liberties, even under threat;

I MAKE THESE PROMISES solemnly, freely, and upon my honour.



https://www.wma.net/policies-post/wma-declaration-of-geneva/ (last amended 2017)

### Research ethics: origin in horrific research

- 1892 Albert Neisser injects girls and women with serum from syphilis patients without their consent
  - Note: Neisser believed in a bacterial infection
- Public discussion: argument between scientists and opponents including public, law;
- Regulation by the Prussian cultural ministry that included a requirement of consent and a ban on experiments with children.



Doctor drawing blood from a patient as part of the Tuskegee Syphilis Study.

National Archives Atlanta, GA (U.S. government)

## Nazi experiments on jews and other concentration camp inmates

- 1946/47 Nuremberg Code after WWII
  - **10** conditions considered essential: voluntary consent, good for society, ...
- 1964 Declaration of Helsinki
  - For all involved actors "to protect the life, health, dignity, integrity, right to selfdetermination, privacy, and confidentiality of personal information of research subjects (WMA 2013 §11)
- 1932-1972 Tuskegee Syphilis Study
  - US Public Health Service and CDC on 400 African Americans
  - participants were not informed of their infection

The Trolley Problem: an ethical dilemma (Engisch 1930)

## Variants - Fat man (Thomson 1976) - Transplantation (Thomson 1985) - Healthy donor or patients - Autonomous vehicles (Lin 2013) - Driver or pedestrians cf. experiments with opinions. e.g.

cf. experiments with opinions, e.g. "Moral Machine" online quiz (MIT) with 9 dilemmas or TV shows with viewer participation. Also cultural variation (e.g. saving younger over older).

Not a "solution" of moral problems, e.g. for driving.

Awad, E., Dsouza, S., Kim, R. *et al.* The Moral Machine experiment. *Nature* **563**, 59–64 (2018). <u>https://doi.org/10.1038/s41586-018-0637-6</u>

## Exercise C

Oversimplified questions can/should be rejected.

- Trolley problem assumes a technical solution. Abstraction from actual issues and strategies of car makers.
  - Very different strategies in practice (reduce energy)
  - Protection of passengers
- No counting up of human lives: irreconcilable with human dignity.
- Kantian categorical imperative: Human as an end-in-itself "Autonomy is hence the reason for the dignity of human and any reasoning nature"



- Humans take the whole context in account
- Surpasses capabilities of today's AI by far
- Question of formalisability of human action

- Hubert L. Dreyfus
- Al critique: human action cannot be described in formal rules
- Requires human purpose: goals, experience, valuation, understanding
- Question of (human) embodiment
- -> anthropocentric ethics



### Role of context

#### Ethical framework principles

- **Transparency** (including explainability, understandability, disclosure etc.)
- Justice and fairness (including consistency, inclusion, equality, bias, diversity, remedy, redress etc.)
- **Non-maleficence** (security, safety, precaution, prevention, integrity etc.)
- **Responsibility** (accountability, liability)
- Privacy

- Beneficence (well-being, peace, social good, common good)
- Freedom & autonomy (consent, choice, self-determination, liberty, empowerment)
- Trust
- **Sustainability** (environment, energy)
- Dignity
- Solidarity (social security, cohesion)

## Large number of "ethics frameworks"...

	Table 2 Comparison of ethical principles in recent pub		of ethical principles in recent publica	ications demonstrating the emerging consensus of 'what' ethical AI should aspire to be		
		AI4People (pub- lished November 2018) (Floridi et al. 2018)	Five principles key to any ethical framework for AI (L Floridi and Clement-Jones 2019)	Ethics Guidelines for Trustworthy AI (Published April 2019) (European Commission 2019)	Recommendation of the Council of Artificial Intelligence (Published May 2019) (OECD 2019b)	Beijing AI Principles for R&D (Published May 2019) ('Beijing AI Principles' 2019)
		Beneficence	AI must be beneficial to humanity	Respect for human autonomy	Inclusive growth, sustainable development and well-being	Do good: (covers the need for AI to promote human society and the environment)
Non-Maleficence         AI must not infringe on privacy or undermine country           Concepts         Basic notions relevant for debating ethical aspects		Prevention of harm	Robustness, security and safety	Be responsible: (covers the need for researchers to be aware of negative impacts and take steps to mitigate them) Control risks: (covers the need for		
Principles	Ethical principle	es (e.g. values)				developers to improve the robust- ness and reliability of systems to ensure data security and AI safety)
Concerns	<ul> <li>Ways in which principles are threatened through AI systems use and development</li> </ul>			Human-centred values and fair- ness	For humanity: (covers the need for AI to serve humanity by conform- ing to human values including freedom and autonomy)	
Rules	Strategies and guidelines for addressing the challenges		Fairness	Human-centred values and fair- ness	Be diverse and inclusive: (covers the need for AI to benefit as many people as possible)	
J. Morley et al what to how.	. (2019) From					Be ethical: (covers the need to make the system as fair as possible, minimising discrimination and bias)
https://ssrn.cc 830348	om/abstract=3	Explicability	AI systems must be understandable and explainable	Explicability	Transparency and explainability Accountability	Be ethical: (covers the need for AI to be transparent, explainable and predictable)

For a more detailed comparison see Floridi and Cowls (2019) and Hagendorff (2019)

# From principles to practice

I am a part of that power that always wants evil and always creates good. I am the spirit that always denies!

Mephisto in Faust, J.W. Goethe

What to do about AI to make it "ethical" (in practice)



Labels provide information about AI models Inspiration from labels for food, clothing for consumers

**Exercise** F

Shift of responsibility to user

Fiction of consent: experience from

- Terms of Use
- Dark Patterns / GDPR agreement
- Etc.



#### Standards



#### Existing standards for Al/autonomous systems

- Model process for addressing ethical concerns during systems design (IEEE 7000-2021)
- Transparency of autonomous systems (IEEE 7001-2021)
- Data privacy process (IEEE 7002-2022)
- Algorithmic bias considerations (IEEE P7003)
- Standards on child and student data governance (IEEE P7004)

• ..

## From what to how: proposals

Summaries	Notions	Procedures	Code	Infrastructure	Education	Ex-post assessment and agreement
Overviews and introductions	Frameworks and concepts	Process models	Algorithmic methods	Data sets	Training and tutorial	Audit
Case studies and examples	Criteria and checklists	Guidelines and codes of practice	Design patterns	Online communities		License model
	Declarations	Standards	Software libraries			
	Metrics		Software assistants			
Good practice	Regulation	Consulting		Ethics councils and boards	Coaching	Labels, warnings, consent management

Erich Prem (2023) From Ethical AI Frameworks to Tools: A review of approaches. In: AI and Ethics.

Fairness

Dozens of notions of fairness: many have mathematical interpretations.

- Justice: adherence to the standards agreed in a society
- Fairness: related evaluative judgement whether a decision (action) is morally right
  - subjective
  - underlying idea of "all humans are equal"

But: is fairness "just" a mathematical notion?

In computer models the question is often **unavoidable**, i.e. in selecting a model, shaping the error function etc.

## For example, biases: what is *really* fair?

#### Exercise B

#### relevant elements

Sensitivity=



Specificity =

Assume: modelling default risk of a lender on a loan. Scenario: supervised learning, some "inappropriate" attribute present, e.g. race, gender, social status

- False positives (FP): lost opportunity (predicted default, but would have repaid)
- False negative (FN): lost revenue (predicted repayment, but defaulted)

Various error rates:

- True positive rate, sensitivity, probability that an actual positive will test positive. : (TPR)=TP/(TP+FN)
- True negative rate, specificity: (TNR)=TN/(FP+TN)
- False positive rate, fall-out: (FPR)=FP/(FP+TN)=1-TNR
- False negative rate (FNR)=FN/(FN+TP)=1-TPR
- Positive predictive value, precision: (PPV)=TP/(TP+FP)

## Which inequality is fair? A selection of ideas...

Fairness metric (literature)	Equalising	Intuition/example
Maximise total accuracy	N/A	Most accurate model gives people the loan and interest they 'deserve' by minimising errors
Demographic parity, group fairness	Outcome	Black and white applicants have same loan approval rates
Equal opportunity	FNR	Among creditworthy applications, black and white applicants have similar approval rates
Predictive equality	FPR	Among defaulting applicants, black and white have similar rates of denied loans
Equal odds	TPR, TNR, PPV	Both of the above: Among creditworthy applicants, probability of predicting repayment is the same regardless of race
Counterfactual fairness	Prediction in counterfactual scenario	For each individual, if they were a different race, the prediction would be the same
Individual fairness	Outcome for 'similar' individuals	Each individual has the same outcome as another 'similar' individual of a different race

Not all inequalities can be removed.

## Types of discrimination

Inequality type	Example
Natural	Disability at birth
Socioecon omic	Parents' assets
Talent	Skills
Preference	Saving behaviour
Treatment	Job market discrimination

#### Question of discrimination

- Certain characteristics should not result in disadvantages (often they have in the past)
  - ethnicity, gender, religion, age, disability, sexual orientation
- Often targets a change in society (policies)
- Distinction of in/acceptable inequalities, (non-)explainable discrimination, ir/relevant features
  - Income: relevant feature
  - Gender: irrelevant
- In practice very difficult!
- Modern proposal: include only attributes that an individual can directly influence. (No one should be treated worse just out of bad luck.

Tools and methods for various design phases



## Example LLM (e.g. ChatGPT)



Creation

• Design issues

• Data sources (quality,

legality, ethicality, filtering...)

• Implications, politics, geopolitics

#### NERS PRONEWS.III

#### Is Man Killed By Al? Belgian Man Commits Suicide After T... Chatbot

A Belgian man has reportedly died by suicide after chatting with an Al-powered chatbot for six weeks. According to statements by his wife to...

vor 1 Tag

#### Euronews

#### Man ends his life after an AI chatbot 'encouraged' him to s... himself to stop climate change



A Belgian man reportedly ended his life following a six-week-long conversation about the climate crisis with an artificial intelligence (Al)...

vor 2 Wochen

#### WICE

#### 'He Would Still Be Here': Man Dies by Suicide After Talking... Chatbot, Widow Says

A Belgian man recently died by suicide after chatting with an AI chatbot on an app called Chai, Belgian outlet La Libre reported.

vor 2 Wochen

#### Interesting Engineering

Belgian woman blames ChatGPT-like chatbot ELIZA for he..





## Final remarks

Whereof one cannot speak, thereof one must be silent. L. Wittgenstein

## Four principles of an ethics for complex systems

#### Provisionality

 The meaning of our claims changes with context, so do ethical statements. "No meaning can be determined out of context" (Derrida)

#### Irony

 Irony points to differences of literally given and intended meaning, between expectation and what is.

#### Transgressivity

 Transgressing the boundaries of current systems (of meaning) "Remain vigilant, open to diversity and to the future"

#### Imagination

 Imagination is the creative act necessary to act for a future that we cannot calculate.

Minka Woermann & Paul Cilliers (2012) The ethics of complexity and the complexity of ethics, South African Journal of Philosophy, 31:2, 447-463, DOI: 10.1080/02580136.2012.10751787

# What is digital humanism?



Digital humanism is an initiative to actively shape digitization so that people and society are the focus.

Digital humanism is a call to use digital technologies to protect human rights and develop democracy.

Digital humanism acknowledges the key role of digital technologies for progress and innovation and seeks to expand it to sustain and expand our social achievements.

https://dighum.ec.tuwien.ac.at/dighum-manifesto/

#### Contact me



Dr.phil. Dr.tech. Erich Prem (MBA) Managerial economist

www.erichprem.at prem at eutema.com

eutema GmbH www.eutema.com

Association for digital humanism <u>www.digitalhumanism.at</u>



https://dighum.ec.tuwien.ac.at/per spectives-on-digital-humanism/

50



